YOUR X TLA ERA

The 2024 XT4 received a major upgrade from the inside out. The challenge wasn't going to be getting people excited, but driving interest from two very different audiences: a new-to-the-brand UPBEAT audience and a brand-loyal BOLD audience. Each received their own journey consisting of 4 emails, 4 corresponding landing pages and 4 hype videos, creating personalized and immersive storytelling around life with XT4. A vehicle so nice, we decided to sell it twice.

To launch our CRM campaign, we championed the connection between vehicle and persona through a manifestation trend, "YOUR ____ ERA," filling the blank with highly selective lifestyle words that spoke to vehicle features and benefits. We developed a new benefit-driven tone for our UPBEAT audience with language that pushed Cadillac boundaries, leaned into culture and popular phrases and felt more personal. Our BOLD audience received a traditional, aspirational tone that leaned into the pillars that make this vehicle the right tool for manifesting their dreams. We even gave each audience their own on-camera talent and music track.

CREATIVE LINK

Per client request, this work is password protected.

https://www.cadillaccreative.work/xt4 PASSWORD: cad2024





