



BRAND GUIDELINES

November 2023



NWS is the Market Leader for Seismic Retrofits in the Portland Area

As the longest standing, leading engineer of customized seismic retrofit designs in the Portland area, NWS can claim the position of local industry leader.

This position is backed up by three top level benefits:

MAJOR BENEFIT HIERARCHY

Benefit One:

NWS provides the best possibility of saving your life & home in a major earthquake.

Feature: NWS is long-standing science and engineering-based team of Structural Contractors whose knowledge of local architecture & geology allows them to design SRs that meet the specific needs of your home.

Proof: Drawing on longstanding local expertise and experience NWS uses a scientific, engineering based approach to design custom solutions that address the specific structure and orientation of your home, and the underlying geologic conditions of your location.



Benefit Two:

NWS cares about you, your family, and your home investment, treating you as we would treat our own families and homes.

Feature: NWS is a local, family-owned and run company.

Proof: As a family-run operation NWS understands and shares your concerns. We have seismically retrofitted our own homes with the same care that we provide for you. We are a small company that provides personal, friendly service; you're not just a number to us.



Benefit Three:

You get local industry leader expertise and personal service at competitive cost.

Feature: Although NWS brings costs are on generally close or equal to competitors, unless that competitor employs one-size-fits-all approaches that end up fitting no one.

Proof: It's true. Unless the competitor is employing a cookie-cutter approach that is unlikely to work during an earthquake.



LOGO VARIATIONS

Logo lockups

Primary Logo used for all brand materials in most cases. Color tone should contrast for legibility.

On dark backgrounds, reversed color options should be used for hightest contrast and legibility.

Secondary logo works well if space is limited.







Primary Logo

Logo - Reversed

Secondary Logo

Favicon

Abbriviated icon used as a favicon for web browser only. Should never be used to replace logo.





CORRECT LOGO USE

Logo lockup

Logo used for all brand materials.

At least one S-height should be spaced around logo on all sides.





Should not be used smaller than one inch

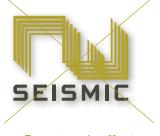
INCORRECT LOGO USE

What NOT to do

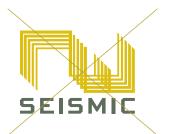
The logo lockup should not be altered from original versions for brand consistency, cohesion and clear legibility of the NW Seismic name.







Do not apply effects







Do not change color

Do not use on busy backgrounds

SWEET SQUARE PRO BOLD

NW SEISMIC

BOLD ALL CAPS for NW SEISMIC logo..

URW DIN DEMI

DEMI ALL CAPS for Headlines and sub-headlines in body copy. **BLACK** or **BOLD** can also be used for headline emphasis.

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890 Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

URW Din Regular

Used for all body copy and general use.

Book or *Italic*. **Bold** for emphasis.

Do NOT use **Black** or Light in body copy.

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

Barlow or Arimo

Used on website or applications such as MailChimp or Microsoft—and only when Din isn't available.

Regular or Italic. **Bold** for emphasis.

Do NOT use **Black** or Light in body copy.

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890 Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk LI Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

NW SEISMIC

TYPOGRAPHY USE

HEADLINE	. URW DIN DEMI 20 pt. / 22 pt. leading, ALL CAPS
Subheadline Font	DIN CONDENSED LIGHT 14 pt., Title Case
DIN Regular is the primary sans serif font used for body copy for general use. DIN is a clean font originally designed for industrial use and ease of readability.	URW DIN REGULAR 8 pt. / 15 pt. leading
Aqui quos ut aut aci aut recupti doloris pligentio voloreptae ni odipsanimin culparum fuga. Namet lab id que nonsequi torest, comnisit volupide odicta saperum es sam laces quae pra con eaquaest dolum ventemqui aut unt lit, toritio nseque ligenim endunt officiis ea nist landite mporepra cus et quis inveliquia.	Left justified Double line space between paragraphs No hyphens if possible No exessively long line lengths No Widows or Orphans
Ut renti repernati aceriam, qui offictinus doluptum quamus mini optassimus as quia ium sit aliquis magnis sint voloreperis simus aliamus iur sitae. Ebit quissunt fugit eum et faceaquis rem aribus minus exces voluptae restio conseque maionsequid et quatum aperatur aliquiatem que ellabor poresci psapiducium reic tem et ut quuntia nditistrum facest liaspid molorem porrunt dus, optatioria nos moluptaqui inus et quia veris derum est, optatio.	
CAPTION TEXT Used small for photo captions.	URW DIN DEMI 7 pt. / 11 pt. leading Headline is ALL CAPS, Text is Sentence cas

SWEET SQUARE PRO BOLD

ALL CAPS, 50 point tracking/letter spacing

PRIMARY COLOR PALETTE

Most used color scheme. Used for color blocks, and typography. All colors can be used for page backgrounds or blocks of color behind text. Text color should contrast background tone to be easily read.

HEX: #47453B RGB: 71, 68, 58 CMYK: 62, 57, 68, 47 PMS: 7771 C

MS: 7771 C

NWS Deep Brown

HEX: #B5A329 RGB: 180, 164, 42 CMYK: 32, 29, 100, 2 PMS: 7767 C

NWS Gold

HEX: #333333 RGB: 51, 51, 51 CMYK: 69, 63,62,58 PMS: Black C

NWS Black

HEX: #A6A8AB

RGB: 166, 168, 171 CMYK: 37, 29, 28, 0

PMS: Cool Gray 6C

Mid Grey

HEX: **#F4F4F1**

RGB: 244, 243, 240

CMYK: 3, 2, 4, 0

Pale

Pure White

PHOTOGRAPHY DIRECTION

Good quality photos of finished work are crucial to show off quality workmanship.

If professional photos aren't possible, snapshots should be as well-lit and high resolution as possible. Photos should be uncluttered and cropped in a pleasing way. Including the crew or client (with permission) is an inviting touch for human engagement.

Photos that illustrate technical processes or objects (e.g., anchoring processes or equipment used) need to be technically correct. If unsure, check with client.

If photos show brand colors, deep earth tones and yellow/gold, it's a plus.

Photos used for print or digital marketing should be professionally shot and edited whenever possible. Campaign photos should have an editorial feel, telling a story, possibly with people.

For social media: A good mix of finished, work-in-progress, before/after shots and campaign imagery should be used.

There are nice, free stock photography websites such as: unsplash.com and pexels.com for use when needed.







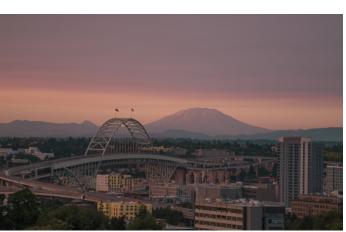


















TEAM PHOTO DIRECTION

Professionally shot photos are best for website or marketing use. In keeping with brand values representing strength, stability, trust. In an outdoor setting or with a structural/architectural background indicating the work environment.

Dramatic lighting, and a consistent color tone for all is recommended. If brand colors are present, even better.

Here are some examples for inspiration.

















COPY GUIDELINES

Always refer to the NWS Team as "Structural Contractors."

DESCRIPTIVE WORDS

- Experienced/knowledgeable
- Science-based customized engineering seismic retrofit designs
- Family, personable, casual

EDUCATIONAL COMPONENT

Since knowledge of a potentially disastrous earthquake that is overdue is essential to motivating prospects to take action, part of any communications campaign should be to remind people that an earthquake is an eventuality, not a possibility, and that they have two choices: do nothing and accept the risks, or take action to protect their livers and property.

TWO PRINCIPLE MOTIVATORS

VOC research showed that prospects fall into two motivational "camps." Those who are more emotionally motivated by saving their and their family's lives. Those who are more calculating about protecting their financial investment in their property. Of course these camps overlap, but respondents veered towards one or the other.

PRINCIPLE ARGUMENT FOR SEISMIC RETROFIT: SHELTER IN PLACE

Given the catastrophic long term effects of a major quake in the Portland Area, being able to shelter in your undamaged (or minimally damaged) home will be your greatest asset.

COPY GUIDELINES

COPY TONE

GENERAL:

Company description: "NWS is Portland Metro's leading provider of customized seismic retrofit solutions based on solid scientific engineering principles."

Language is Combination of Professional and Casual While NWS takes a very professional, exacting approach to protecting life and property—and maintaining your home as a safe space to remain in place after an

earthquake—the language we use is plain-spoken and casual. If we use technical terms or jargon, we explain what we're talking about.

Professional in practice, NWS is personal, no-pressure, easy going and caring in manner. They are consultative in approach, here to help prospects understand that there will be a major earthquake, there are scientific/engineering principles (seismic retrofit) to help protect your home, and that NWS is the most experienced local industry leader to protect your lives and investments, and provide you with the best chance of sheltering in place during the catastrophic aftermath of a major earthquake.

We always emphasize benefits/motivators before launching into technicalities.

Show, Don't Tell

NWS is the "leader" or "industry leader" for seismic retrofits in the Portland Metro area. This is backed up with:

- They are the longest standing company with the most retrofits
- The are thought leaders who have spoken on media

Beyond "leader," don't use empty, cliché superlatives (e.g. best, excellent, quality work, etc.). Instead, use stories and evocative language that let the prospect arrive at the conclusion that NWS is the most experienced, knowledgeable, trusted provider.

EXAMPLES:

Don't: NWS is the most trusted provider...

Do: More Portlanders trust NWS to...

Don't: NWS is the most experienced...

Do: Since 1992 NWS has securely retrofitted more

Portland homes...

CATCHY HEADLINES, EXPLAINER BODY COPY

Headlines extoll the 3 benefits and/or educate regarding the inevitability of a major earthquake.

HEADLINES:

- Should be catchy standouts that grab attention
- Can use slightly irreverent, edgy language (e.g. "save your butt")
- Instill fear of loss of life/property
- Speak more directly to 1 of the 2 camps
- Refer to coming megaquake or major earthquake

Some style examples:

This Home Improvement Won't Impress Your Neighbors. But It Might Save Your Butt

This Home Improvement Won't Create Your Dream House. But It Might Save Your Home

We're So Past Due For A Major Earthquake, You Could Say We're 10 Months Pregnant

The Next Megaquake Will Feel Like Your World's Ending. We're Here to Save Your World

Your Home is Your Biggest Investment: Seismic Retrofit Is a Your Best Hedge

Body copy shows:

- Seismic retrofitting is the best protection against the coming quake
- NWS is the most qualified company to perform your seismic retrofit
- Longest standing local industry leader
- Number of homes protected, etc...
- The time to take action is now, not the day after a quake
- CTA
- Visit Website
- Call us today for free consultation